



DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES / DDD Business Operations

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TRANSMITTAL DATE: September 10, 2014

TOPIC: Payment edit affecting providers of Therapy Services

"Total therapy service units > 8.00"-FOCUS payment edit affecting providers of
Speech Therapy, Occupational Therapy, and Physical Therapy Services

Last month an edit was put into the FOCUS payment system that is denying payments whenever a therapy provider bills more than eight units in one day ("Total therapy service units > 8.00"). At this time DDD will manually lift this edit to allow the claims to continue through the regular payment cycle. We regret any inconvenience that this may have caused and appreciate your invaluable efforts serving our member community.

Should you have any questions please call (602) 542-6874 or e-mail DDD Claims at ddd-claims@azdes.gov.